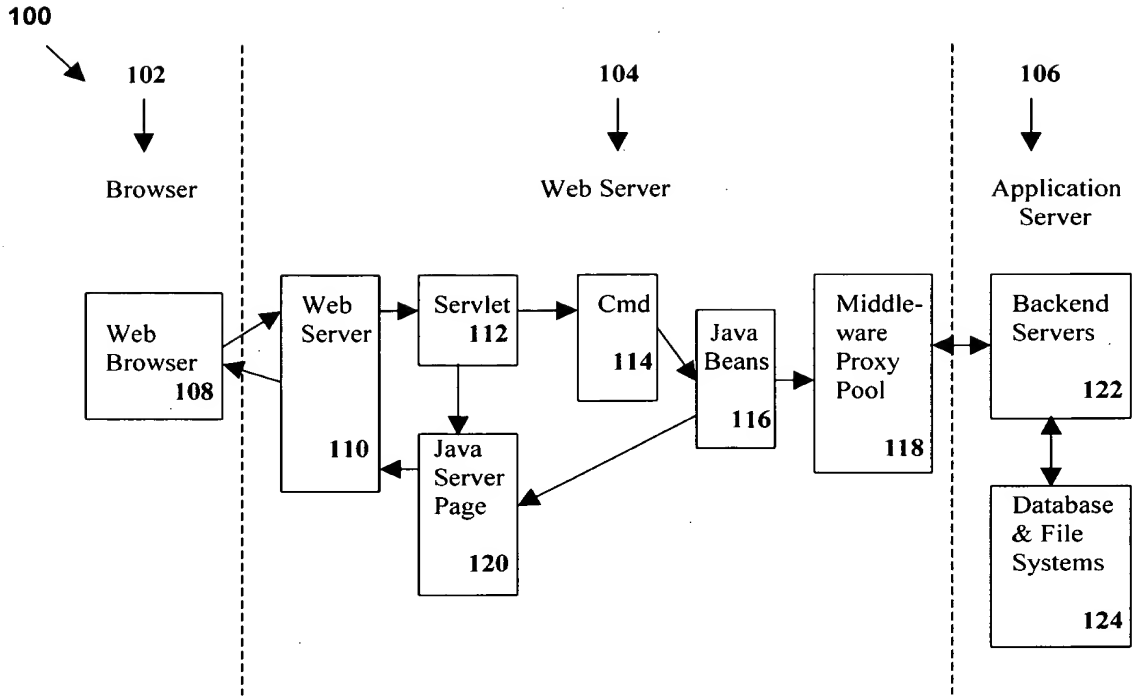

Figure 1 – End to End High-level Architecture

Docket No. 9674.0

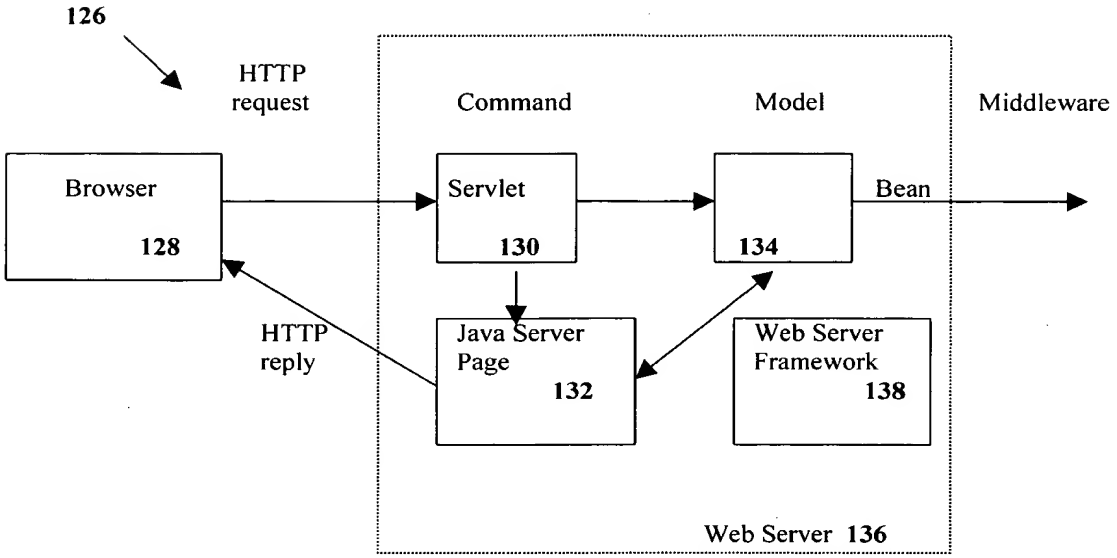

Figure 2 - High Level Application Flow

Doc: 3643.0004

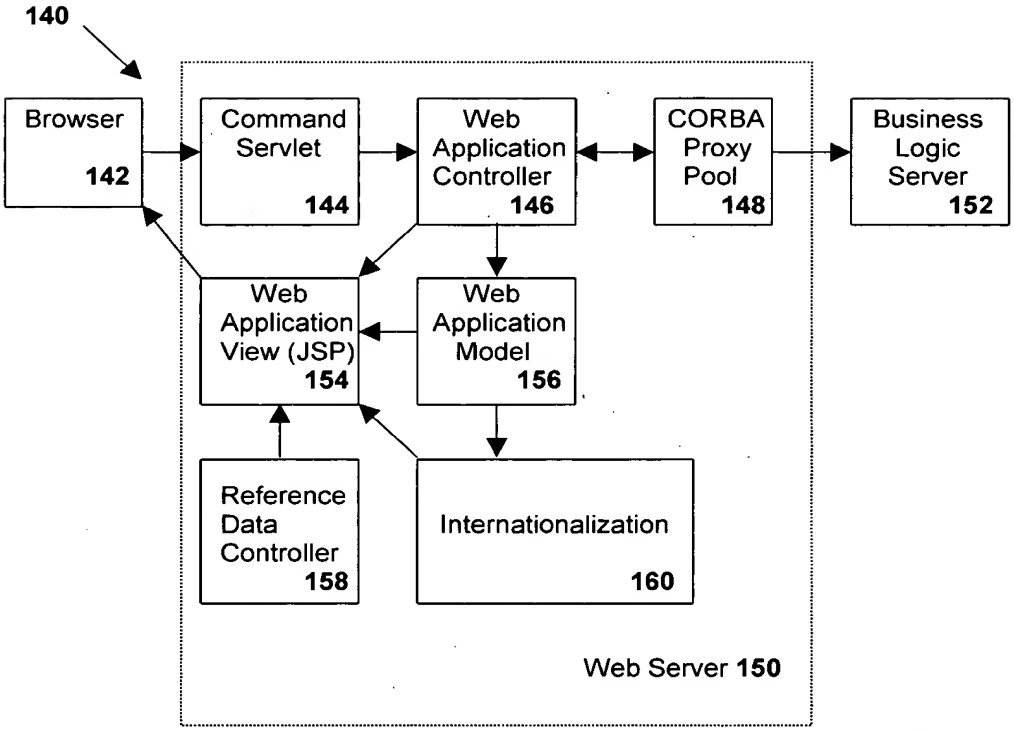

Figure 3 - WSF Components

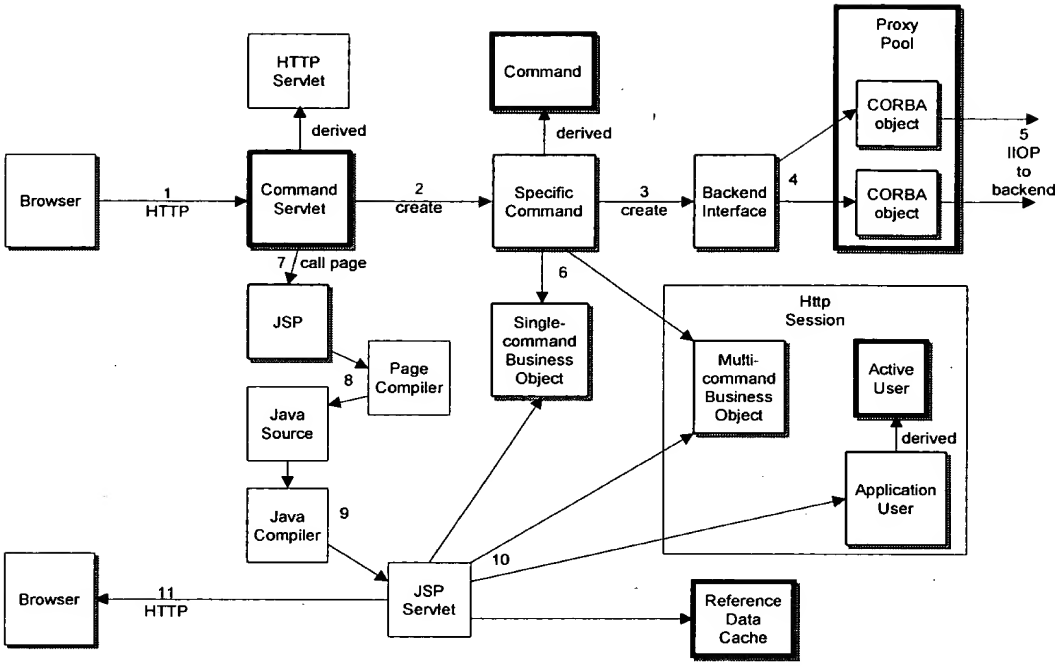

Figure 4 - Detailed Web Server Flow

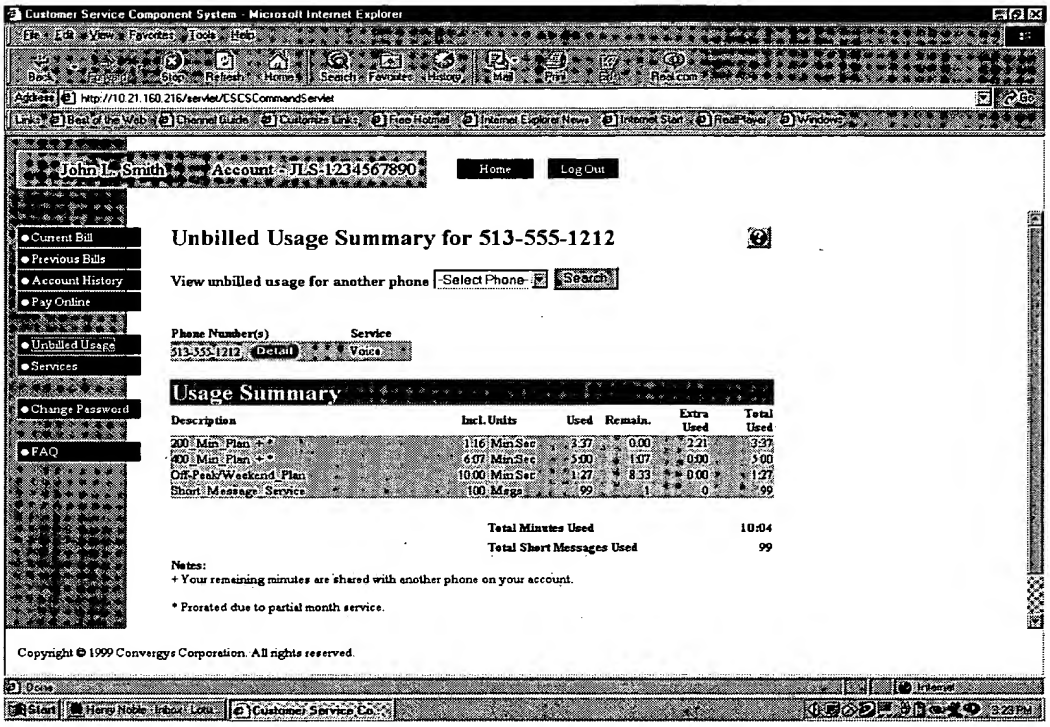
Customer Service Component System - Microsoft Internet Explorer
John L. Smith - Account - JLS-1234567890
Home
Log Out
Current Bill
Previous Bills
Account History
Pay Online
Unbilled Usage
Services
Change Password
FAQ
Unbilled Usage Summary for 513-555-1212
View unbilled usage for another phone
Select Phone
Search
Phone Number(s)
Service
513-555-1212
Detail
Voice
Usage Summary
Description
Incl. Units
Used
Remain.
Extra Used
Total Used
200 Min Plan +*
1:16 Min/Sec
3:37
0:00
2:21
3:37
400 Min Plan +*
6:07 Min/Sec
5:00
1:07
0:00
5:00
Off-Peak/Weekend Plan
10:00 Min/Sec
1:27
8:33
0:00
1:27
Short Message Service
100 Msgs
99
1
0
99
Total Minutes Used
10:04
Total Short Messages Used
99
Notes:
+ Your remaining minutes are shared with another phone on your account.
* Prorated due to partial month service.
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Figure 5